

# IBIS SECURITY

## INFORMATION SUMMARY

1. Twenty-four hour a day "In-House" department. The officers are employed directly by the community. All officers work both patrol and gate positions.
2. All officers are armed and fully licensed by the Florida Department of State, Division of Licensing. Each officer must complete a total of 60 hours of training to obtain a "D" and "G" license as required by IBIS.
3. Each new officer undergoes a three week in-house Field Training Program before being assigned to regular duties. Officers are also trained in defensive tactics, such as the friction lock baton, handcuffing techniques, and chemical aerosol restraint (pepper spray). Total training time is a minimum of 180 hours, not including the defensive tactics and first aid training.
4. Every officer is CPR and Automatic External Defibrillator ("AED") certified. They are also certified "First Responders" which means they are trained to provide basic life saving first aid.
5. There are currently two-licensed EMT's on staff.
6. Ibis patrol vehicles carry an "AED" and oxygen in addition to a fully stocked first aid box.
7. The Department supervisors are "CERT" trained through the Federal Emergency Management Agency. This training focused on post disaster procedures.
8. The Department provides dual alarm monitoring in conjunction with the contracted monitoring company (Master Security). This allows rapid response to residential alarms, averaging three minutes. Some insurance companies offer discounts for monitored alarms, check with your insurance company.
9. The Department has a computerized access control system. All individuals must be authorized by the homeowner before admittance.
10. The Department has a close working relationship with both the City of West Palm Beach Police Department and Palm Beach County Fire Rescue.
11. There are two manned entrances to the property. The main gate is open twenty-four hours a day and the east entrance is currently open limited hours, seven days a week, for residents only.